



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Service Engine Lamp - Possible Misfire With Codes - After Completion of Customer Satisfaction Program 15169A

**Models:** 2015 City Express

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A technician may find after performing repairs in customer satisfaction program (CSP) 15169A the SES lamp illuminated and a possible low engine power condition present.

Any or all of the following dtcs may be set in the ECM: P0011, P0075, P0300, P0301, P0302, P0303 and / or P0304.

This condition can be caused by splicing together the incorrect wires or a poor splice connection after performing the repair procedure for CSP 15169A .

### Recommendation/Instructions

Verify correct wires were spliced together during the repair by reviewing step #8 of CSP 15169A.

The largest gauge red and largest gauge purple wires are utilized for this repair.

If the incorrect wires were spliced: Return wires to original routing and re-perform the splice repair utilizing the correct wiring, clear the dtcs and re-evaluate.

If the correct wires were spliced: Evaluate the crimp utilized at the splice for a poor connection, correct as needed.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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