



Service Bulletin

PRELIMINARY INFORMATION

Subject: Clock Inaccurate Intermittently

Models: 2014-2015 Buick Encore, Verano
2014-2015 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando (Canada Only), Volt, SS
2014-2015 GMC Terrain
Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

Condition/Concern

Some customers may state that the clock time will change unwanted and become inaccurate. This concern will usually happen after an ignition cycle and may be corrected after driving for a short time, or by performing another key cycle.

Recommendation/Instructions

Please do not replace any parts. GM is currently evaluating the concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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