



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction for US Dealers - Navigation Radio, Radio, Human Machine Interface, Media Player, Radio Display, and Radio Control/Integrated Center Stack

Models: 2014-2015 Buick LaCrosse, Regal
2015 Buick Enclave, Encore, Verano
2014-2015 Cadillac ATS, CTS (VIN A), ELR, SRX, XTS
2015 Cadillac Escalade models
2014-2015 Chevrolet Corvette, Impala, Silverado LD
2015 Chevrolet Camaro, Captiva, City Express, Colorado, Cruze, Equinox, Express, Malibu, Silverado HD, Sonic, Spark, SS, Suburban, Tahoe, Traverse, Trax, Volt
2014 GMC Sierra LD
2015 GMC Acadia, Canyon, Savanna, Sierra LD/HD, Terrain, Yukon models

This PI was superseded to update Models and Recommendation/Instructions. Please discard PIT5411B

Condition/Concern

US Dealers - Effective February 3rd, 2015 all of the following parts below will be placed on restriction through the General Motors Technical Assistance Center. Please review recommendations below prior to contacting TAC at (877)446-8227 (US). Important: When calling TAC, be certain to select the Navigation Radio prompt for ANY part listed below, regardless if it is a Nav or Non-Nav part.

Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at (888)650-9675 (Oshawa) or (800)361-2894 (Calgary).

Recommendation/Instructions

Please see the list below for current TAC part restrictions.

If the year, make, and model of the vehicle you are working on IS NOT listed below the name of a part requiring replacement, you should be able to contact your Electronic Service Center directly to order the part without calling TAC.

If the year, make, and model of the vehicle you are working on is listed below the name of a part requiring replacement, contact TAC for authorization. Please have the following information ready when calling TAC for authorization:

1. The part number of the component that is currently in the vehicle.
2. Diagnostic test results
3. Related software/calibration numbers

Depending on the concern, TAC may require additional information such as Map disc/card PN's as well. Refer to PIC6095 for component identification

HMI (Human Machine Interface)

2014-2015 Buick LaCrosse, Regal

2014-2015 Cadillac ATS, CTS (VIN A), ELR, SRX, XTS

2015 Cadillac Escalade models 2014-2015 Chevrolet Corvette, Impala, Silverado

2015 Chevrolet Colorado, Suburban, Tahoe

2014-2015 GMC Sierra

2015 GMC Canyon, Yukon models Radio/Tuner

Radio/Tuner

2014-2015 Buick LaCrosse, Regal

2015 Buick Enclave, Encore, Verano

2014-2015 Cadillac ATS, CTS, ELR, SRX, XTS

2015 Cadillac Escalade models

2014 Chevrolet Corvette, Impala, Silverado LD

2015 Chevrolet Camaro, Captiva, City Express, Colorado, Corvette, Cruze, Equinox, Express, Impala, Malibu, SilveradoLD/HD, Sonic, Spark, SS, Suburban, Tahoe, Traverse, Trax, Volt

2014 GMC Sierra LD 2015 GMC Acadia, Canyon, Savanna, Sierra LD/HD, Terrain, Yukon models

Radio Control / Display / ICS (Integrated Center Stack)

2015 Buick LaCrosse, Regal

2015 Cadillac ATS, CTS, ELR, Escalade, SRX, XTS

2015 Chevrolet Camaro, Colorado, Corvette, Equinox, Impala, Silverado LD/HD, SS, Suburban, Tahoe, Volt

2015 GMC Canyon, Sierra LD/HD, Terrain, Yukon

Media Disc Players

2015 Buick LaCrosse, Regal

2015 Cadillac ATS, CTS, ELR, Escalade, SRX, XTS

2015 Chevrolet Colorado, Corvette, Impala, Silverado LD/HD, Suburban, Tahoe

2015 GMC Canyon, Sierra LD/HD, Yukon

Additional SI Keywords

AM audio BYOM catalog CCR center concern control CUE diagnostic disc display DRR DVD EREV ESC exchange GPS HMI ICS IO3 IO4 IO5 IO6 intellilink integrated map media MP3 mylink nav navigation part parts PIT4911 PIT4911A PIT4911B PIT4911C PIT4911D PIT4911E PIT4911F PIT4911G PIT4911H PIT4911J PIT4911K PIT4911M PIT4911N PIT4911P PIT4911Q PIT4911R PIT4911S PIT4911T PIT4911U PIT4911V PIT4911W PIT4911X PIT4911Y PIT5411 PIT5411A RAO radio reception restriction screen stack traffic tuner UI2 UI6 UI4 UI8 UI7 U2R U2T U3U UA3 UAV UEW UF7 UFV UFU UG4 UGU UGY UGX UHQ UHV UHW UP9 URB USB UY4 UYS UYZ video XM xmradio Y26 Y24 Y64 Z2SC

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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