



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Inoperative with No Communication and DTC U0184

Models: 2015 Buick LaCrosse, Regal
2015 Cadillac ATS, CTS (VIN A), Escalade (RPO AVF), SRX, XTS
2015 Chevrolet Colorado, Corvette, Impala, Silverado LD, Silverado HD (RPO AVF), Suburban (RPO AVF), Tahoe (RPO AVF)
2015 GMC Canyon, Sierra LD, Sierra HD (RPO AVF), Yukon models (RPO AVF)

This PI was superseded to include all US dealers, update condition/concern, and update Model List. Please discard PIT5401.

Condition/Concern

Some customers may comment that their radio is inoperative, loss of sound, or their display is blank. When performing diagnostics, technicians may find no communication with the radio and U0184 set in other modules.

Canada Dealers - This PI is for US DEALERS ONLY, please continue normal diagnostics

Recommendation/Instructions

If this concern is experienced in the USA, please contact the GM Technical Assistance Center (GM TAC) - (877)446-8227 to review direction before attempting repairs, power-cycling the module, clearing codes, or disconnecting the battery.

Additional SI Keywords

Tuner, INOP

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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