



Service Bulletin

PRELIMINARY INFORMATION

Subject: Fuel Tank Hard to Fill

Models: 2010-2015 Chevrolet Equinox
2010-2015 GMC Terrain
Equipped With a V6 Engine Only

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

On rare occasions a customer may have difficulty filling the fuel tank and / or experience fuel spit-back when fueling.

Recommendation/Instructions

Follow SI diagnostics to determine a root cause

If SI diagnostics does not isolate the cause of this concern please convey statement below.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this Condition/Concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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