



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tips: XM Audio Traffic And Travel Link Availability And Operation

**Models:** 2002-2016 GM Passenger Cars & Light-Duty Trucks  
With XM Radio (RPO U2K, UBS, or U2M)

*This PI was superseded to update Model Years. Please discard PIT5353 .*

### Condition/Concern

A customer may have questions on what XM offerings are available for their vehicle.

### Recommendation/Instructions

A dealer or customer can access the website listed below for vehicle specific XM offerings and availability.

[www.siriusxm.com/infotainment](http://www.siriusxm.com/infotainment)

Application Chart

RPO Code	Travel Link	NAV Traffic	Audio	DRR Location
GMQ		X	X	Separate
IO3			X	Radio
IO4			X	Radio
IO5			X	Radio
IO6	X	X	X	Radio
RAO			X	Radio
RAO + UY4	X	X	X	Radio
U2R			X	Radio
U2S			X	Radio
U2T			X	Radio
U3U		X	X	Separate
UA3			X	Radio

UAV		X	X	Radio
UEW		X	X	Radio
UF7			X	Radio
UFU*			X	Radio
UG4/UI6			X	Separate
UGU/UI4			X	Separate
UGX/UI7		X	X	Separate
UGY/UI8		X	X	Separate
UH7			X	Radio
UHQ	X	X	X	Radio
UHU/UI2			X	Separate
UM7			X	Radio
UP9 (2013 AND NEWER)*	X		X	Radio
US8			X	Separate
US9/UUN			X	Separate
UUI			X	Separate
UUJ			X	Radio
UUK		X	X	Separate
UUL		X	X	Separate
UVA		X	X	Separate
UYE			X	Radio
UYS		X	X	Radio
UYZ			X	Radio

\*Some early-built 2013 Lacrosse and Malibu ECO models may not have Travel Link. If the Fuel Prices & Movies Icons are on the radio display, it means that Travel-Link is available.

**Additional info:**

XM AUDIO: XM has two audio packages to choose from (XM Select Audio & XM All Access Audio).

NAV TRAFFIC: Introduced in 2009 with RPO UBS. Only available on vehicles with navigation radio and the (XM Traffic) subscription must be activated to get the Traffic Alert, flow, and incident information.

**Note:** XM Weather known as "Local Forecast" is offered thru the Traffic feature on vehicles that do not offer the XM Travel Link feature. The weather feature is currently not available on Canadian Vehicles.

TRAVEL LINK: Introduced in 2013 and is only available on Color Connect Radio's, Connected Nav Radio's, and Next Gen Navigation infotainment systems. Vehicle's that offer (Travel Link) get Weather, Fuel Prices, and Movie info through this feature. Currently Doppler radar weather is only available on the Next Gen Navigation infotainment systems (IO6) through this feature.

**Note:** Travel Link is currently not available on Canadian Vehicles.

You must have either XM Select Audio or XM All Access Audio in order to get XM Traffic, Travel Link, or both.

If a vehicle that offers XM Audio/Traffic/Weather is incorrectly setup with Travel Link, the customer will have an issue of No Weather due to the fact that the weather is being delivered through the Travel Link feature instead of the Traffic Feature and the radio does not recognize Travel Link. The issue can be fixed by canceling the Travel Link and sending a refresh for XM Audio and Traffic. The audio package is no longer a factor. The customer can have XM Select Audio or All Access Audio.

An easy way to tell if the vehicle offers Travel Link is to check for the Fuel Prices & Movies Icons on the radio display. If a vehicle does not have an active Travel Link subscription the Icons will still be there, but when selected they will say that there is not an active subscription.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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