



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittently Service Front Camera Message With DTCs U023A and/or U026A

Models: 2016 Cadillac Escalade Models
2016 Chevrolet Malibu, Silverado, Suburban, Tahoe
2016 GMC Sierra, Yukon Models

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment that intermittently there is a "Service Front Camera" message on the DIC. When scanning for DTC's, a history U023A and/or U026A may be set in the IPC and/or BCM.

Recommendation/Instructions

Important: Do NOT replace the front camera module for this condition. Engineering is aware of this concern and working on new software to resolve this concern.

Clear the DTCs and return the vehicle to the customer. When the fix is released, the PI will be updated with the repair information.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Note: Disregard this PI if you are dealing with a current hard fault that cannot be cleared.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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