



Service Bulletin

PRELIMINARY INFORMATION

Subject: Important - Accessories Available Through Integrated Business Partners (U.S. Dealers Only)

Models: 2009-2012 Buick Enclave
2007-2012 Cadillac Escalade
2007-2012 Chevrolet Avalanche, Silverado, Suburban, Tahoe
2010-2012 Chevrolet Camaro
2011-2012 Chevrolet Cruze
2009-2012 Chevrolet Traverse
2011-2012 Chevrolet Volt
2009-2012 GMC Acadia
2007-2012 GMC Sierra, Yukon/Yukon XL

This PI was superseded to update Recommendation/Instruction. Please discard PIC5480A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Certain accessories are being made available through the Integrated Business Partner (IBP) channel.

The customer will receive a warranty card with their IBP accessory. Questions regarding the product, installation or quality issues should be referred directly back to the IBP manufacturer. GM does not provide any product support for IBP accessories.

IBP accessories (such as Thule products) will be identifiable by the manufacturer's brand on the product.

Recommendation/Instructions

For detailed manufacturer warranty information/technical support or for possible product defects refer to the EPC (Electronic Parts Catalog) part listing for contact information to contact the appropriate supplier.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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