



Service Bulletin

PRELIMINARY INFORMATION

Subject: Active Noise Cancellation (ANC) Boom Noise Heard 900 - 1100 RPM

Models: 2016 Chevrolet Camaro
1SS Models Equipped with Enhanced Audio Speaker System (RPO UQ3)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may notice a noise or disturbance inside the vehicle at low engine speeds, typically 900 - 1100 RPM. This noise has been described as a booming, moo, or even a hoot type noise and it will be coming from the vehicle's speaker system. This noise may be constant or it may come and go. This noise is a result of the interaction between the vehicle's Active Noise Cancellation (ANC) microphones (which are located in each interior door panel) and the door speakers themselves.

Recommendation/Instructions

Important: Do NOT replace any parts for this condition. Please contact GM Technical Assistance for further directions.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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