



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Aid: Radio Inoperative, No Audio, And DTC U0186

**Models:** 2016 Chevrolet Volt  
Equipped with RPO UQA

### Condition/Concern

Some customers may comment that the radio and/or audio is inoperative or intermittently inoperative. When checking for DTC's you may find U0186 and/or no communication with the amplifier.

### Recommendation/Instructions

Please do not replace the amplifier for this concern. First inspect amplifier connectors for spread terminals, broken terminals, connectors/terminals not fully seated, and faulty terminal crimps. Closely inspect amplifier X1 terminal 4 (B+ circuit 1140) and X1 terminal 8 (ground circuit 1450). Repair as needed and reevaluate for concern. Refer to SI for correct diagnostic test probe and connector repair information.

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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