



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Security Code Required During Programming

**Models:** 2015 Buick Encore  
2015 Chevrolet Sonic, Spark, Trax

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

When programming certain modules, a security code may be requested at the TECHLINE terminal.

### Recommendation/Instructions

The security code is listed in Global Connect along with the Key code. This code is labeled as the IMMO code.

GM Electronic KeyCode

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#### KeyCode Look Up Search Results

CZ8TK  
GM Investigation  
Oct 2 2015  
8:56:23 AM EST

#	VIN	Model Year	Division	Make	Ignition Key	Trunk Key	VATS Code	Frequency Key	Storage Key	IMMO Code	Radio PIN	GloveBox Code	Comments
1													

Key codes are proprietary information belonging to General Motors and to the vehicle owner. Unauthorized access to, or use of, key code information is unlawful and may subject the user to criminal and civil penalties. This information should be treated as strictly confidential and should not be disclosed to anyone unless authorized.

This Document should be maintained in a secure location or destroyed.

U.S. Dealers: The "KeyCode Look Up" application is restricted to authorized users; it is located in the GlobalConnect App Center under PARTS and BUSINESS OFFICE departments. If necessary, contact your Dealer Partner Security Coordinator (PSC) to identify authorized users at your facility.

Canadian Dealers: In Canada, key codes and related information are obtained using the "D2D Link". This application is restricted to authorized users; it is located in the GlobalConnect App Centre under PARTS department. If necessary, contact your Dealer Partner Security Coordinator (PSC) to identify authorized users at your facility. In the event the required IMMO code is not found, please contact the GM of Canada Dealer Systems Support (DSS) helpdesk.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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