

Bulletin No.: PIP5340

Date: Oct-2015

Service Bulletin

PRELIMINARY INFORMATION

Subject: MIL Illumination Harsh 1-2 Shift And P0894 or P1870 Setting After Torque Converter Or Transmission

Replacement

Models: 1998-2004 Chevrolet Astro, S-10

1998-2004 GMC Safari, Sonoma

1999-2002 Chevrolet Express

1999-2002 GMC Savana

1998-2000 Chevrolet Silverado

1998-2000 GMC Sierra

Equipped with 4L60E (M30) or 4L65E (M32) automatic transmission

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment on a harsh 1-2 upshift and the Check Engine Light or Service Engine Soon indicator is illuminated after a transmission or torque converter replacement.

Recommendation/Instructions

The 4L60E/4L65E automatic transmission may experience a condition of MIL illumination, harsh 1-2 shift and DTC P0894 or P1870 setting after the installation of a torque converter or service replacement transmission assembly

If you have duplicated the customers concern and found P0894 or P1870 set in the TCM please contact technical assistance.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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