



Service Bulletin

PRELIMINARY INFORMATION

Subject: Odor when engine is on, Low Miles

Models: 2016 Chevrolet Volt

This PI was superseded to update to make information External. Please discard AIC3806.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Early built vehicles that may exhibit odor/smell from the converter.

Depending upon the customer driving habits they may not notice this for weeks after they purchase.

Could last for about 75 engine on miles and it was strongest when the vehicle was stationary.

Condition/Concern

There is an insulator in the catalytic converter which puts off an odor until it is "baked in".

Recommendation/Instructions

Once the converter goes thru a "bake" the smell will go away.

One way of getting there quickly is to drive in Mountain Mode or high duty cycles. This will affect lifetime fuel economy initially. We will need to advise dealer and let him make right recommendation to the customer.

The Break point is 8/28, Cars prior to that build date did have their converters baked so smell should have been eliminated or last for a minimal amount of time. Cars after this point will not have the insulator because it is not needed

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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