



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Red LED and B2455 After Performing Canada Upgrade Bulletin 15-08-44-001

**Models:** 2005-2011 Cadillac STS  
2007-2011 Chevrolet HHR  
2004-2012 Chevrolet Malibu  
2005-2010 Pontiac G6  
2006-2010 Pontiac Solstice  
2007-2010 Saturn Aura, Sky

### Condition/Concern

A dealer or customer may notice a red LED and DTC B2455 setting current in the VCIM after performing Canada upgrade bulletin 15-08-44-001. When placing calls or connecting to OnStar, the person on the other end is able to hear the caller clearly.

### Recommendation/Instructions

If this did not occur until the Canada upgrade outlined in bulletin 15-08-44-001 was performed, do not attempt any repairs as engineering is currently investigating the issue.

### Customer Information

Customer Information Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION