



Service Bulletin

PRELIMINARY INFORMATION

Subject: Snap And/Or Pop Rattle Noise In Right Rear Of Vehicle

Models: 2015 Chevrolet Malibu

A Customer may comment that there is a snapping/ popping type noise heard from the right rear of the vehicle while driving over bumps or while turning.

Recommendation/Instructions

Important: If, after a road test, the noise is determined to be coming from the passenger side C-pillar area, no repairs should be performed. Engineering is aware of this issue and is working towards a resolution. Once a solution is available, this PI will be updated with additional details.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details

- allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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