



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Unable To Start Speech Recognition Message On IPC

**Models:** 2014 Cadillac ATS  
Equipped with RPO IO3

*This PI was superseded to update Recommendation/Instructions. Please discard PIC6008C.*

### Condition/Concern

Customers may comment when pressing the steering wheel control "Push to Talk" switch the IPC displays a message "Unable to Start Speech Recognition" but the speech recognition still functions.

### Recommendation/Instructions

Please do not replace any parts or make any repairs for this concern. General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details

- allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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