Service Bulletin

Bulletin No.: PIC6063B

Date: Oct-2015

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Unwanted Activation Of Park Assist Warning

Models: 2014 - 2016 Cadillac CTS Sedan VIN A

2014 - 2016 Cadillac XTS

With Advanced Park Assist (APA) (RPO UFQ

This PI was superseded to update Model Years and Recommendation/Instructions. Please discard PIC6063A.

Condition/Concern

A customer may comment that their park assist warning goes off with nothing around the vehicle. It may be found that the DIC will display the park assist warning indicator along with a chime or haptic seat activation with objects that are out of the normal range of the park assist sensors.

Recommendation/Instructions

Important: Do NOT replace any parts or attempt to repair this condition.

After a thorough Engineering review, it has been determined that this is a normal operating characteristic.

Note: The customer can turn the Park Assist System off if they would like to avoid unwanted warnings and turn on the system when they wish to use the Advanced Park Assist feature.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

Additional SI Keywords

activation calibration program seat vibration

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION