



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Clock Inaccurate Intermittently

**Models:** 2014-2016 Buick Encore, Verano  
2014-2015 Chevrolet Camaro  
2014-2016 Chevrolet, Cruze, Equinox, Malibu, Orlando (Canada Only), SS  
2014-2016 GMC Terrain  
Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

*This PI was superseded to update Recommendation/Instructions. Please discard PIC6105.*

### Condition/Concern

Some customers may state that the clock time will change unwanted and become inaccurate. This concern will usually happen after an ignition cycle and may be corrected after driving for a short time, or by performing another key cycle.

### Recommendation/Instructions

Ensure that the clock is set to "Automatic Clock Update" by pressing the clock in the upper right corner of the screen and making sure the box has a check in it. Take the vehicle outside in a clear area for ten minutes to see if the clock updates to the correct time after gaining a good cellular and GPS signal. If the time updates correctly, the system is working as designed and release the vehicle to the customer.

If the concern returns and your USA dealership is within a 4 hour drive of Warren, Michigan or within a 4 hour drive of Atlanta, Georgia, please contact the GM Technical Assistance Center (GM TAC) to review direction before attempting repairs, power cycling the module, clearing codes, or disconnecting the battery. For dealers outside of this area, please continue to diagnose and repair as necessary.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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