



Service Bulletin

PRELIMINARY INFORMATION

Subject: Generation 2 Volt Charge Cord Usage

Models: 2016 Chevrolet Volt

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A question may arise from the field if the Generation 1 Volt (D1BLI) portable/stationary charge cord will work with the Generation 2 Volt (D2JCI).

Recommendation/Instructions

The 120v Gen 1 portable charge cord will work and charge a Gen 2 Volt.

However, we do not recommend it since the Gen 2 portable charge cord has provisions in the charge plug to reduce an over-temperature condition due to a faulty or loose 120 V wall plug. The new portable charge cord has the ability to detect increasing temperatures by an internal resistor that is built into the charge cord.

With the Gen 2's Location Based Charging and the vehicle charging at 12 amps, it is important that we have a wall outlet that has been inspected by a qualified electrician

For these reasons, we recommend using a Gen 2 portable charge cord when charging a Gen 2 vehicle, even though Gen 1 portable charge cord will plug in and charge.

Note: Refer to Charging Manual, the Owner's Manual, as well as Warnings and Cautions on the 120 V portable charge cord tag for more details on charging requirements, operation, and usage.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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