



Service Bulletin

PRELIMINARY INFORMATION

Subject: 2015-16 Chevrolet Impala CNG Tank Assembly Part Restriction

Models: 2015-2016 Chevrolet Impala Bi-fuel with (RPO-LFR)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts the 2015-16 Chevrolet Impala CNG Tank equipped with the 3.6 engine (RPO- LFR) P/N 23271790 will be placed on a parts restriction through the Product Quality Center (PQC). This parts restriction will assist Engineering with product feedback.

If you require a CNG Tank Assembly for a 2015-16 Chevrolet Impala equipped with the 3.6L engine (RPO LFR), please complete the diagnostic questionnaire before you contact the PQC at 1-866-654-7654.

Recommendation/Instructions

Technician's Name/Direct Phone:

Is the restricted part being requested for customer pay?

Has the DMA been contacted?

Customer's concern:

List all current DTCs:

Are the current (active) DTCs repeatable?

Document all freeze frame data for any codes that set.

What SI documents were used for diagnosis?

What step in the SI document led to replace the CNG Tank Assembly?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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