



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Display Stays On with Integrated Center Stack Compartment Open

Models: 2015-2016 Cadillac ATS, CTS, ELR, Escalade, SRX, XTS
w/ IO5, IO6, RAO, or UY4 radio option

Condition/Concern

Some customers may comment that the radio display stays on with the ICS (Integrated Center Stack) compartment door open. Some customer may not have noticed this concern until the ICS assembly was replaced for something else.

Recommendation/Instructions

This is a normal operating characteristic of this model year vehicle although some owners/dealers may note that the display turns off with compartment door open on other model years. Starting with the 2015 model year, vehicles that include wireless charging (RPO K4C) will keep the radio display on when the compartment door is opened. This will allow the driver to confirm the phone is properly positioned in the phone charging base. Going forward, all 2015 replacement ICS assemblies will have this feature turned on to keep the display on with compartment door open.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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