



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction - E80 ECM Restriction Part Numbers 12655021, 12668437, 12672502

Models: 2015-2016 Chevrolet Colorado with engine RPO LCV

2015-2016 GMC Canyon with engine RPO LCV

2016 Cadillac ATS with engine RPO's LCV or LTG

2016 Cadillac CTS with engine RPO LTG

2016 Cadillac CT6 with engine RPO LTG

2016 Buick Envision with engine RPO LTG

2016 Chevrolet Camaro with engine RPO LTG

2016 Chevrolet Cruze with engine RPO LE2

2016 Chevrolet Volt with engine RPO L3A

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement efforts, the E80 ECM part numbers 12655021, 12668437, 12672502 has been placed on restriction through TAC to assist GM Engineering with product feedback.

Recommendation/Instructions

Prior to calling GM Technical Assistance for part authorization, verify the concern is not associated with any of the following:

1. If the customer concern is a Service Engine Soon light with DTC P2138 set, perform diagnostics and repairs outlined in the latest version of TSB 07-06-04-019 as needed.
2. If the vehicle is a 2015 model year Chevrolet Colorado or GMC Canyon with a customer concern of crank no start, SES light or loss of communication, perform diagnostics and repairs outlined in the latest version of PIT5414 as needed.
3. If the vehicle is a 2015 model year Chevrolet Colorado or GMC Canyon verify Service Update 14818 has been performed (as applicable).

If the previous concerns are not applicable, be sure to have the SI document that has led to ECM replacement available and be prepared to review diagnostic steps leading to ECM replacement with the TAC agent.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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