



Service Bulletin

PRELIMINARY INFORMATION

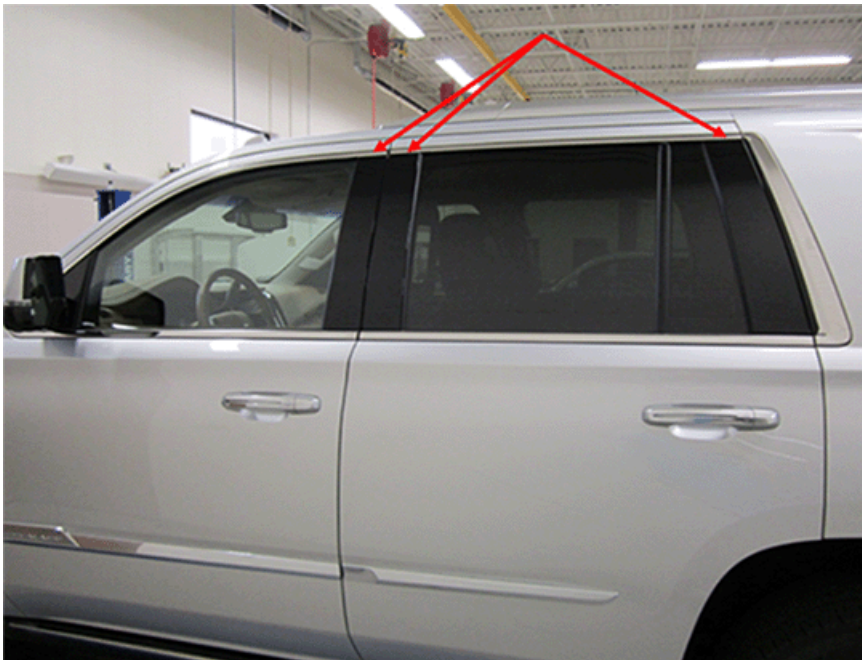
Subject: Door Applique Trim Loose/Rattle/Tick/Wind Noise

Models: 2015 Cadillac Escalade Models
2015 Chevrolet Suburban, Tahoe
2015 GMC Yukon Models

Condition/Concern

Some owners may comment of any of the following issues:

- Wind noise from a side door
- Tick or rattle noise from a side door, B and/or C pillar area
- Door applique trim has come loose, see pictures below.





These concerns could be caused by the door applique trim radial clip breaking away from the door applique trim, as shown below.



Recommendation/Instructions

Inspect the suspect door applique trim for being loose. If the trim is loose and it is caused by the radial clip breaking away, replace the door applique trim. The new door applique trim will have an improved radial clip bonding as shown below.



Parts Information

Refer to group 16.290 for the appropriate part number based on the VIN.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2020140	Front Side Door Window Frame Rear Applique Replacement	Use Published Labor Operation Time
2020320	Rear Side Door Window Frame Front Applique Replacement	Use Published Labor Operation Time

2020300	Rear Side Door Window Frame Rear Applique Replacement	Use Published Labor Operation Time
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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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