



Service Bulletin

PRELIMINARY INFORMATION

Subject: Excessive Brake Dust on Wheels

Models: 2016 Cadillac ATS-V, CTS-V
2014 - 2016 Cadillac CTS Vsport

Condition/Concern

A customer may comment that their wheels are showing an excessive amount of brake dust. This is due to the performance race pads that are installed on the vehicle. This is normal wear dust from the brake pads and no repairs are necessary.

Recommendation/Instructions

Please advise the customer this is a normal characteristic of the performance race pads that are installed on the vehicle, and to reference the owner's manual for cleaning instructions.

Wheels and Trim — Aluminum or Chrome Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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