



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction – Instrument Panel Cluster (IPC)

Models: 2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado, Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Sierra, Yukon Models

This PI was superseded to update Recommendation/Instructions. Please discard PIT5306B.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

The Part Restriction for the Instrument Panel Cluster (IPC) has ended. Thank you for your assistance in collecting data.

Recommendation/Instructions

These part number can now be ordered directly through your local Electronic Service Center without TAC authorization

Note: For concerns with IPC programming, please contact the TCSC (Techline Customer Support Center) at 1-800-828-6860 for further assistance

Note: Canada Dealers - This PI is for US DEALERS ONLY, please contact York Electronics directly at 888-650-9675 (Oshawa) or 800-361-2894 (Calgary).

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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