



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Device List Is Full And Phones Cannot Be Deleted

**Models:** 2015 Buick Encore, Verano

2015 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando (Canada Only), Volt, SS

2015 GMC Terrain

Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

### Condition/Concern

A customer or technician may find that the Bluetooth Device List is full (5 devices paired) and none of the devices can be deleted.

### Recommendation/Instructions

General Motors is aware of the concern and is working on a solution. In the meantime, the following procedures may allow deletion of devices if needed:

- A clear and Reset will clear the Bluetooth Device List, BUT will also clear all other personalized lists except for station presets.
- Upon first startup of the vehicle the user can delete a device out of the list as long as it is done in the first 60 seconds of startup.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details

- allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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