



Service Bulletin

PRELIMINARY INFORMATION

Subject: Timeshift Audio Playback Choppy Distorted or Garbled

Models: 2015 Buick LaCrosse, Regal
2015 Cadillac ATS, CTS, ELR, Escalade models, SRX, XTS
2014 Chevrolet Silverado 1500
2015 Chevrolet Silverado
2015 Chevrolet Colorado, Corvette, Impala, Suburban, Tahoe
2014 GMC Sierra 1500
2015 GMC Sierra
2015 GMC Canyon, Yukon models

This PI was superseded to update Model Years. Please discard PIC6110

Condition/Concern

Some customers may comment that intermittently Timeshift audio playback is choppy, distorted, skipping, or garbled.

Recommendation/Instructions

Please do not make any repairs or replace any parts for this concern as General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.

Additional SI Keywords

chop distort skip garble pause

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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