



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Is Theft Locked (US Dealers Only)

Models: 2015 Buick Encore, Verano
2015 Chevrolet Camaro, Cruze, Equinox, Malibu, Orlando, Volt, SS
2015 GMC Terrain
Equipped with RPO UFU, UP9, UHQ, UHK, UFW, UHR, UHJ, or UFF

Condition/Concern

A customer or technician may comment that the radio is theft/VIN locked.

Recommendation/Instructions

If this concern is encountered and your dealership is within 4 hours of Warren, Michigan or within 4 hours of Atlanta, Georgia, please contact the GM Technical Assistance Center (GM TAC) to review direction before attempting repairs. Power cycling the module, clearing codes, or disconnecting the battery.

For dealers outside of this area, please continue to diagnose and repair as necessary.

Additional SI Keywords

locked, theft, theftlock, theftlocked, vin,

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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