



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Normal Characteristic - Ability To Hide And Unhide The OnStar Menu

**Models:** 2013-2016 All GM Passenger Cars And Trucks with OnStar Option RPO UE1

**Exception:** Not available on the 2013-2015 Buick Enclave, Chevrolet Traverse, and GMC Acadia

### Condition/Concern

A customer may state that the OnStar Menu does not come up on the display or is hidden when attempting access the menu. Furthermore, a customer may even decide they do not want the menu to come up on the display.

### Recommendation/Instructions

To hide the OnStar Menu press the OnStar "Push to Talk" button and say "Hide OnStar Menu". The system will respond with "the OnStar Menu is now hidden". The OnStar Menu can be unhidden by pressing the OnStar "Push to Talk" button and saying "Un-hide OnStar Menu".

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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