



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Aid: HMI USB Programming

Models: 2013-2015 Cadillac ATS, SRX, XTS
2014-2015 Cadillac CTS, ELR
2015 Cadillac Escalade
2014-2015 Buick LaCrosse, Regal
2014-2015 Chevrolet Corvette, Impala, Silverado
2015 Chevrolet Colorado, Suburban, Tahoe
2014-2015 GMC Sierra
2015 GMC Canyon, Yukon models
Equipped with Human Machine Interface (HMI)

This PI was superseded to update the Recommendation/Instruction section, please discard PIC6108.

Condition/Concern

Human Machine Interface (HMI) damage has been noted as a result of installing the incorrect software when USB programming

Recommendation/Instructions

When USB programming new HMI's or updating original HMI's, please select Human Machine Interface Control Module – USB Copy/USB File Transfer for each specific VIN you are working on. Using the incorrect USB software loaded from a previous vehicle can cause damage to the HMI. TIS-2-WEB will now check the software currently loaded on the USB. If the files are incorrect for the vehicle, the files will be deleted and the correct files will be loaded to the USB. If the files loaded are correct TIS-2-WEB will indicate the USB is ready and provide the technician a warranty code

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION