



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Inoperative Radio or Locked Up

Models: 2014-2015 Chevrolet Spark, Sonic
2015 Chevrolet Trax (Canada only)
with RPO UM7 or RPO UH7 Radio

This PI was superseded to update Model Years. Please discard PIC6090A.

Condition/Concern

Some customers may comment that the radio will intermittently lock up and become inoperative, which will lead to a blank display. This concern usually occurs after an OnStar Turn-By-Turn (TBT) route.

Recommendation/Instructions

New software has been released to correct this concern. Please refer to the latest version of field action bulletin 15504 for update instructions.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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