



Service Bulletin

PRELIMINARY INFORMATION

Subject: HVAC Blows Only From Defrost And Dash Vents

Models: 2015 Chevrolet Colorado
2015 GMC Canyon

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customer may complain that the HVAC system will not switch to floor mode. When floor is selected there will typically be a blend of defrost and dash vents

Recommendation/Instructions

Important: Do NOT replace the Mode Control Cam unless damaged.

Refer to the repair procedure and illustrations associated with Mode Control Cam Replacement in Service Information and align the Mode Door Levers to the Mode Control Cam. Verify the repair.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
4480338 *	Align Mode Door Levers to Mode Control Cam	0.8 hr
* This is a unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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