



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: VIS / GWM / IVH May Not Match Actual Audio System of Vehicle

Models: 2013 Chevrolet Malibu Hybrid
with RPO UFU

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

In some cases, it may be found that some GM computer systems (IVH / VIS / GWM, etc.) do not properly show the correct audio system of the vehicle. Some 2013 Malibu's were built with RPO AUI but this RPO does not display in IVH / VIS / GWM, etc.

Recommendation/Instructions

Please refer to the vehicle VIN if the seventh VIN digit is an R, then the vehicle was built with RPO AUI.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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