Service Bulletin

PRELIMINARY INFORMATION

Subject: Growl Or Grind Noise - Front Differential Drive Pinion Gear - Or Differential Carrier Bearing

Models: **2015 Buick Enclave, LaCrosse, Regal**

             2015 Cadillac SRX, XTS

             2015 Chevrolet Equinox, Impala, Malibu, Traverse

             2015 GMC Acadia, Terrain

             Equipped with 6T70 or 6T75 Automatic Transmission (RPOs M7U, M7V, M7W, M7X, MH2)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.
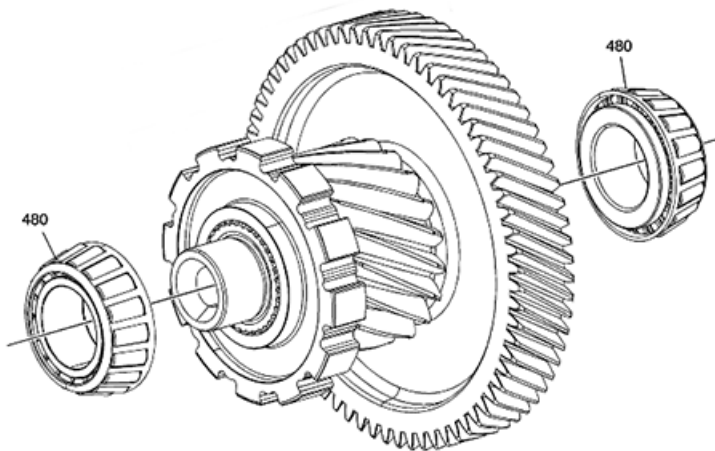
Condition/Concern

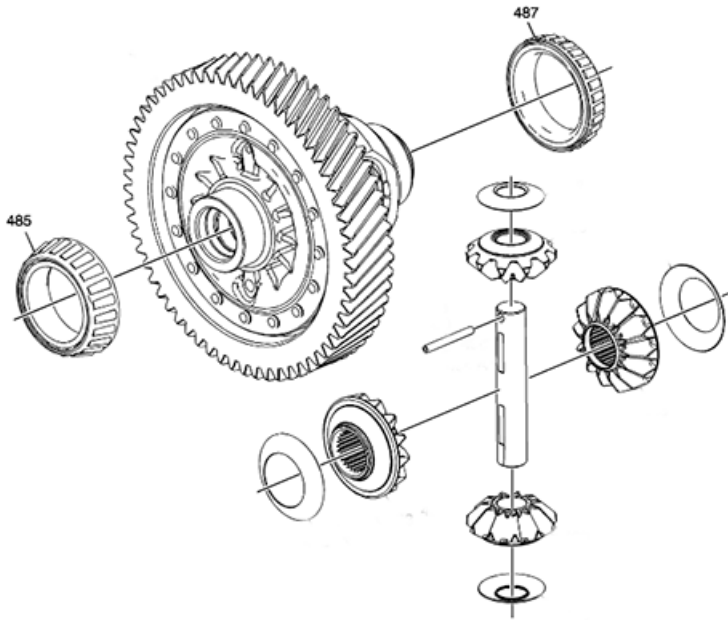Some customers may comment on a grind or growl noise from the transmission while moving.

Disassembly of the transmission may find a Front Differential Drive Pinion Gear bearing(s) or Differential Carrier bearing(s) that are damaged.

Recommendation/Instructions

If a damaged Front Differential Drive Pinion Gear bearing(s) (480), SI# 1726803, and/or Differential Carrier bearing(s) (485, 487), SI# 1726804, are found please contact TAC prior to attempting to remove the distressed bearing(s) from Front Differential Drive Pinion (w/Transfer Gear) Gear Assembly, and/or the Front Differential Carrier Assembly.

Do not proceed with any further repairs.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.