



Service Bulletin

PRELIMINARY INFORMATION

Subject: Tips For operating the EL 50332 Hybrid/EV Battery Service Tool

Models: 2011-2015 Chevrolet Volt
2014-2015 Cadillac ELR

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

We are starting to service more hybrid batteries by replacing hybrid battery sections only. After a battery section has been replaced, the battery section will have to be balanced with the rest of the battery pack.

Some dealers are just starting to use the battery service tool (EL 50332) for the very first time and may be experiencing certain codes when starting up the service tool.

Recommendation/Instructions

If you experience this concern, please check the following before calling Midtronic

1. Make sure the USB memory stick is fully inserted into the machine.
2. Do not hook the machine to the battery section until instructed to by the machine.
3. Update the balance machine to the latest version available by following the latest version of PI: PI1125.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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