



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Aid: Part Identification for Next Generation Infotainment Components

Models: 2014-2015 Buick Regal, LaCrosse
2013-2015 Cadillac ATS, SRX, XTS
2014-2015 Cadillac CTS, ELR
2015 Cadillac Escalade Models
2014-2015 Chevrolet Corvette, Impala, Silverado LD
2015 Chevrolet Colorado, Silverado, Tahoe, Suburban
2014 GMC Sierra LD
2015 GMC Canyon, Sierra, Yukon Models

Condition/Concern

The following information will aid dealer personnel in identifying infotainment components on the vehicles listed above to ensure that the correct component is ordered/replaced

Recommendation/Instructions

ICS (Intgrated Center Stack) -Display/Radio Control assembly - 1 piece

ICS examples (See figure 1-6)

Note: Some technicians have replaced the ICS thinking they were replacing the radio. See figure 11 for radio example





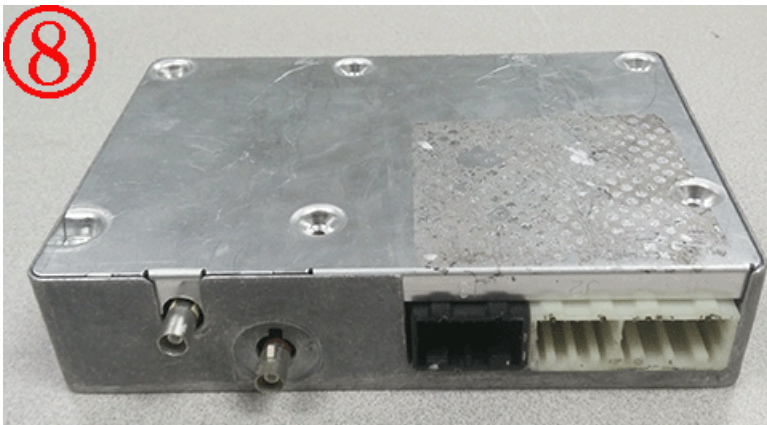




OnStar (Telematics Control Module/VCIM)

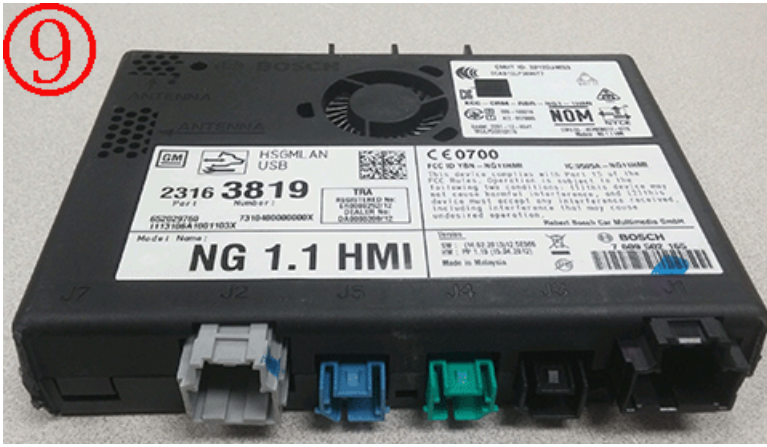
Examples (See figures 7- 8)

Note: Technicians have replaced VCIM's thinking they were replacing the HMI. Please see figures 9-10 for HMI examples



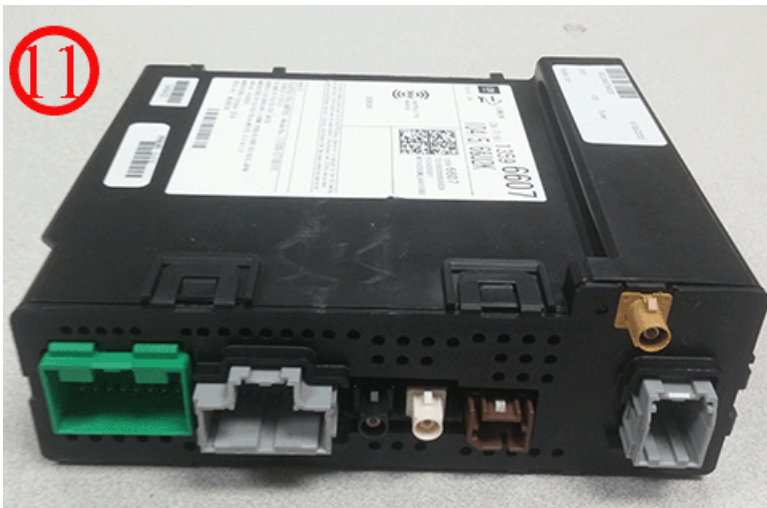
HMI (Human Machine Interface)

Examples (See figures 9- Non Navigation HMI, 10- Navigation HMI)



Radio/Tuner

Example (See figure 11)



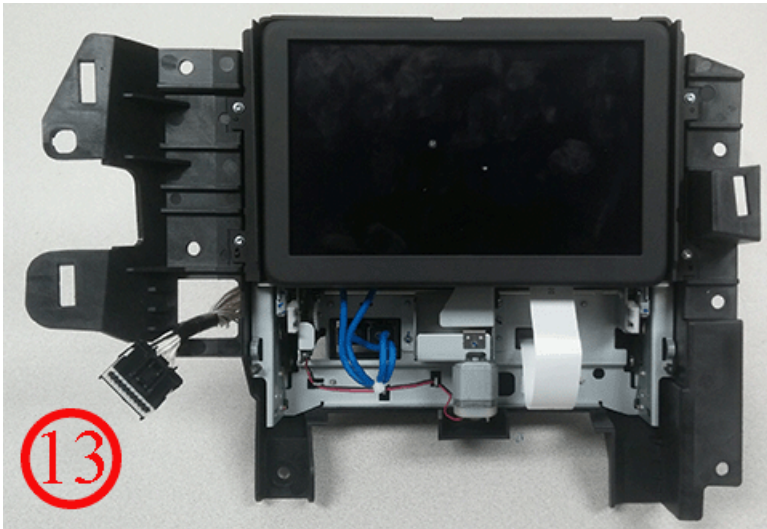
Radio Control Assembly (Corvette only)

Example (See figure 12)



Radio Display Assembly (Corvette only)

Example (See figure 13)



Additional SI Keywords

CUE install installation intellilink mylink NGI replace replacement

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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