



Service Bulletin

PRELIMINARY INFORMATION

Subject: XM Weather And Travel Link Inoperative

Models: 2013 Buick Encore
2013 Buick LaCrosse, Regal, Verano
2013 Chevrolet Camaro, Cruze, Equinox, Malibu, Volt
2013 GMC Terrain
Equipped with RPO UFU, UFU (w/UP9), or UHQ

Condition/Concern

A customer or Technician may notice that they are unable to enter into XM Weather, Fuel, and/or Movies Tab or no information comes up on the display. In most cases, the Icon will highlight but will not enter into the selected XM feature

Recommendation/Instructions

Please DO NOT replace any parts at this time. Engineering is currently working on a solution for this concern. The PI will be updated when more information becomes available.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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