



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Uneven Front Brake Pad Wear

**Models:** 2015 Cadillac Escalade Models  
2014-2015 Chevrolet Silverado 1500  
2015 Chevrolet Suburban, Tahoe  
2014-2015 GMC Sierra 1500  
2015 GMC Yukon Models

*This PI was superseded to update Administrative Details Please discard PIT5377.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

During a brake inspection uneven front brake pad wear may be found

The vehicle may have low mileage, normally around 10K miles

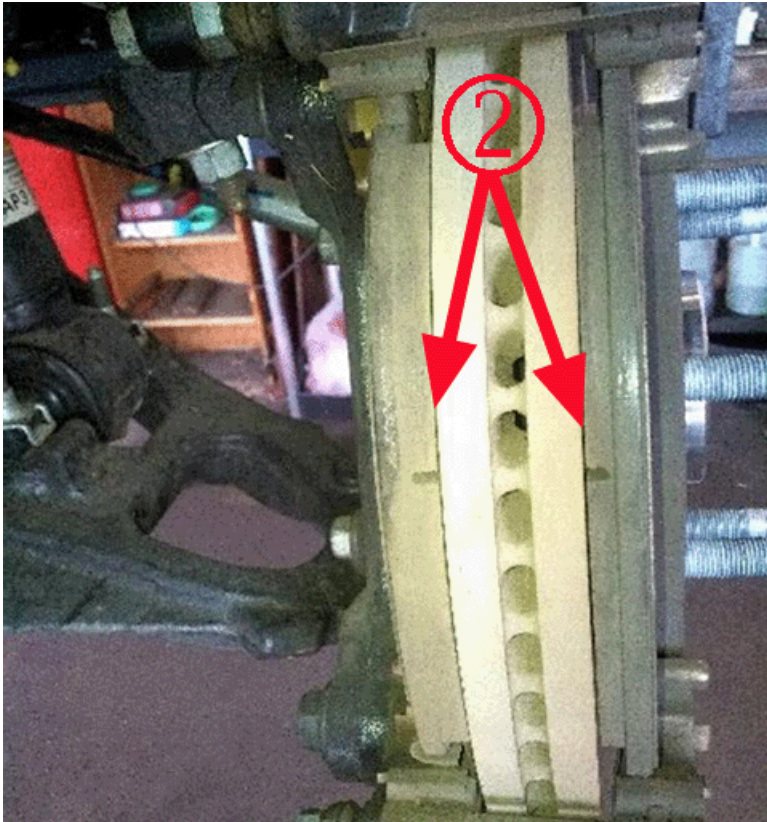
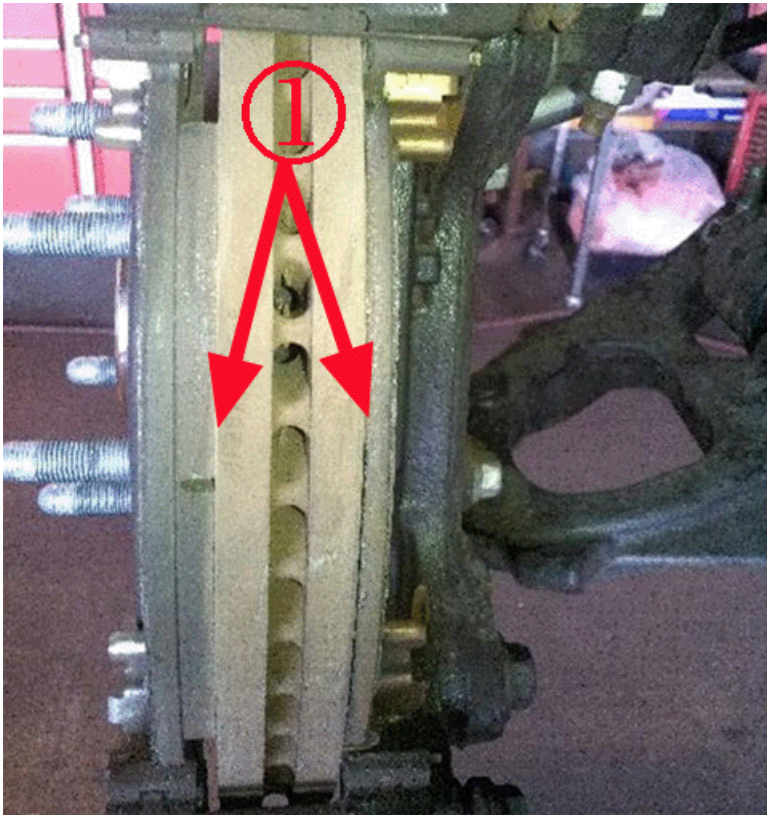
The inner pad on either the front left or right side may be worn out.

All other front brake pads will have substantially more pad life left.

Shown below is an example from one vehicle.

Photo 1 is of the left front brake pads where the inner pad is worn completely out, while the outer pad still has plenty of pad life.

Photo 2 is from the same vehicle, but of the right front inner and outer brake pads, which both have plenty of pad material left.



### Recommendation/Instructions

Please contact GM Technical Assistance for additional information.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools,

safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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