



Service Bulletin

PRELIMINARY INFORMATION

Subject: Forward Collision Alert Or Lane Departure Warning Inoperative With Aftermarket (Non-GM) Windshield

Models: 2013-2015 Chevrolet Equinox
2013-2015 GMC Terrain

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may comment that the Forward Collision Alert and/or Lane Departure Warning(s) are inoperative with no DTC's stored. This may be an intermittent concern.

Recommendation/Instructions

It is possible for an aftermarket windshield to impact the operation of either system.

Dealers are to confirm that a GM logo exists in the lower right corner of the windshield.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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