



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: GM Accessory Replacement Rear Video Screen Compatibility

Models: 2008-2012 Buick Enclave
2008-2012 Cadillac CTS
2007-2012 Chevrolet Silverado
2009-2012 Chevrolet Traverse
2007-2012 GMC Acadia, Sierra
2007-2010 Saturn Outlook
Equipped with GM Accessory Headrest DVD Monitors.

Condition/Concern

Prior to replacing the monitor, please check the DVD control module Manufacture Part Number. When replacing either the A or B side monitors in vehicles containing a control module with CBX-3010G7GM (GM P/N: 19244305) the module must be replaced and upgraded to the newer control module SCBX-3010G7GM (GM P/N: 23109053) to avoid compatibility errors.



1) Manufacture Part Number

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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