



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Navigation Shows Vehicle Icon In Wrong Location

**Models:** 2015 Buick Encore, Verano  
2015 Chevrolet Camaro, Cruze, Equinox, Malibu, SS, Orlando (Canada Only), Volt  
2015 GMC Terrain  
Equipped with Radio RPOs UHK, UHR, UHJ, or UHQ

*This PI was superseded to update Customer Information. Please discard PIC6057.*

### Condition/Concern

Some customers may comment that the vehicle location on the navigation display is off by 20-50 Meters.

### Recommendation/Instructions

Please do not replace any parts for this concern. This rare and temporary concern may be caused by the radio not receiving a valid GPS signal when the vehicle is first started. This can be caused by the vehicle surroundings, such as tall or enclosed buildings, trees, etc.. Please refer to the Infotainment Owner's Manual for details on GPS and vehicle positioning issues that can cause inaccurate vehicle positioning. Once the radio obtains an accurate GPS location, the vehicle location on the navigation display should be correct at the next ignition cycle.

### Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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