



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip: No GPS Location On Radio And GPS Inoperative

**Models:** 2014-2015 Buick Encore, Lacrosse, Regal, Verano  
2013-2015 Cadillac ATS, SRX, XTS  
2014-2015 Cadillac CTS, ELR  
2015 Cadillac Escalade  
2013-2015 Chevrolet Cruze, Camaro, Equinox, Malibu, Volt  
2014-2015 Chevrolet Corvette, Silverado 1500  
2015 Chevrolet Silverado 2500/3500, Suburban, Tahoe  
2013-2015 GMC Terrain  
2014-2015 GMC Sierra 1500  
2015 GMC Sierra 2500/3500, Yukon, Yukon XL  
2015 Chevrolet Colorado  
2015 GMC Canyon

*This PI was superseded to update Recommendation/Instructions. Please discard PIC6070.*

### Condition/Concern

Some customers may complain of no GPS on NAV radio.

### Recommendation/Instructions

If this concern is encountered, determine if OnStar is able to accurately locate the vehicle. If it can locate the vehicle, this concern may be the result of the coax cable being routed incorrectly during repairs causing it to bypass the splitter and go straight from antenna to the OnStar module. If this concern is encountered, install the EL-49903 test antenna to the Radio/HMI and evaluate the GPS operation. If the GPS signal is restored, inspect for incorrect coax routing as described above and if found, reroute the cable so it does not bypass the splitter.

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION