



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: No GPS Location on Radio and GPS Inoperative

Models: 2014-2015 Buick Encore, Lacrosse, Regal, Verano
2013-2015 Cadillac ATS, SRX, XTS
2014-2015 Cadillac CTS, ELR
2015 Cadillac Escalade
2013-2015 Chevrolet Cruze, Camaro, Equinox, Malibu, Volt
2014-2015 Chevrolet Corvette, Silverado 1500
2015 Chevrolet Silverado 2500/3500, Suburban, Tahoe
2013-2015 GMC Terrain
2014-2015 GMC Sierra 1500
2015 GMC Sierra 2500/3500, Yukon, Yukon XL
2015 Chevrolet Colorado
2015 GMC Canyon

Condition/Concern

Some customers may complain of no GPS on NAV radio

Recommendation/Instructions

If this concern is encountered, determine if OnStar is able to accurately locate the vehicle. If it can locate the vehicle, this concern may be the result of the coax cable being routed incorrectly during repairs causing it to bypass the splitter and go straight from antenna to the OnStar module. If this concern is encountered, install the EL-50334 test antenna to the Radio/HMI and evaluate the GPS operation. If the GPS signal is restored, inspect for incorrect coax routing as described above and if found, reroute the cable so it does not bypass the splitter.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin 10-00-89-005 for warranty information on wire/connector repairs.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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