



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Normal Characteristic - Folding Top Side Rails May Not Stow Completely When Lowering Top

**Models:** 2011 - 2015 Chevrolet Camaro Convertible

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

It may be noticed by some customers that when lowering the folding top, the side rails, commonly referred to as the "deer legs", may remain a bit higher than the stowage compartment allows. They may comment that they have to push gently on these side rails to get them low enough to install the tonneau cover. An example of these rails can be seen in the 2 photos below.





## Recommendation/Instructions

This is a normal characteristic for these vehicles, especially for ones with a new folding top. This will improve over time as the material is cycled multiple times but depending on many other factors, (number of cycles, temperature, build variations, etc) the customer may still notice a slight protrusion of these side rails above the side of the body. This in no way affects the quality or longevity of the folding top. All that is required is for the customer to apply slight amount of downward pressure to these rails to get them to fully stow.

## Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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