



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Malfunction Code B101D SYM39 Set In HMI Module With No Other Observed Concern

**Models:** 2013-2015 Cadillac ATS, SRX, XTS  
2014-2015 Buick Regal, LaCrosse  
2014-2015 Cadillac ELR  
2015 Cadillac Escalade Models  
2014-2015 Chevrolet Corvette, Impala, Silverado 1500  
2014-2015 GMC Sierra 1500  
2014-2015 Cadillac CTS Sedan VIN A  
2015 Chevrolet Silverado HD, Tahoe, Suburban  
2015 GMC Sierra HD, Yukon Models  
2015 Chevrolet Colorado  
2015 GMC Canyon

### Condition/Concern

Vehicles listed above may set a false history or current code B101D SYM39 in the HMI module (Human Machine Interface) with no other concerns observed by the customer.

### Recommendation/Instructions

This code does not need to be diagnosed and can be ignored since it is a false history/current code that does not cause any concerns that are observed by the customer.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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