



Service Bulletin

PRELIMINARY INFORMATION

Subject: (EREV / EV) CEL Or SVS Lamp On With History DTCs P16C4 Or P16C5 – After Charging

Models: 2011 - 2015 Chevrolet Volt
2014 - 2015 Cadillac ELR
2014 - 2015 Chevrolet Spark EV
2012 - 2014 Opel Ampera

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment there is a Check Engine Lamp (CEL) or Service Vehicle Soon (SVS) lamp on after charging

Recommendation/Instructions

If DTCs P16C4 or P16C5 were set in History, reprogram the Hybrid Powertrain Control Module (HPCM2). If the DTCs are current (active) or immediately return and the OBCM and HPCM2 calibrations are up to date, follow SI diagnostics. This will likely lead to OBCM replacement.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810265	Hybrid Powertrain Control Module 2 Reprogramming with SPS	Use published Labor Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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