



# Service Bulletin

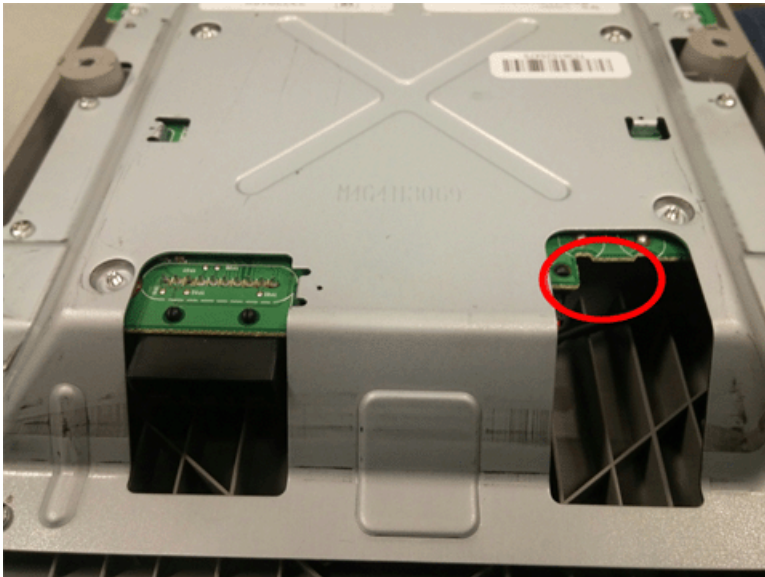
## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip: Preventing Damage to Overhead Entertainment Displays During Service

**Models:** 2014-2015 Cadillac Escalade, SRX  
2015 Chevrolet Silverado, Suburban, Tahoe  
2015 GMC Sierra, Yukon, Yukon XL  
Equipped with U42

### Condition/Concern

The Warranty Parts Center has received overhead entertainment displays back with the LVDS connector broken off of the display as shown below.



### Recommendation/Instructions

To prevent damage, do not let the weight of the display hang from the LVDS cable when removing an overhead video display. Instead, support the display and disconnect the LVDS cable to avoid damage to connector or circuit board.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION