



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent No Crank No Start Fob Program Message Displayed

Models: 2012 - 2015 Buick LaCrosse
Equipped with PEPS Keyless Start (RPO ATH)

This PI was superseded to update Condition/Concern. Please discard PIC6060.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may indicate at times after unlocking the vehicle using the unlock button on the key fob, they enter the vehicle and depress the start button and the vehicle does not respond. The vehicle will not crank and a message may display on the DIC " ! Remote Learn Pending Please Wait " or " Ready For Fob Three " there will be no other response from the vehicle. If the technician checks for DTC's he may indicate B3125 sym02, B3135 sym02 and/or B3130 sym02 are set.

The 2012 to present Buick LaCrosse and 2013 to present Chevrolet Malibu share the same driver's door latch part number but the linkages that connect the latch to the door key lock cylinder, lock button and the external door handle are different for each vehicle. If the vehicles happen to be built with the incorrect linkage or linkages, this concern may be present.

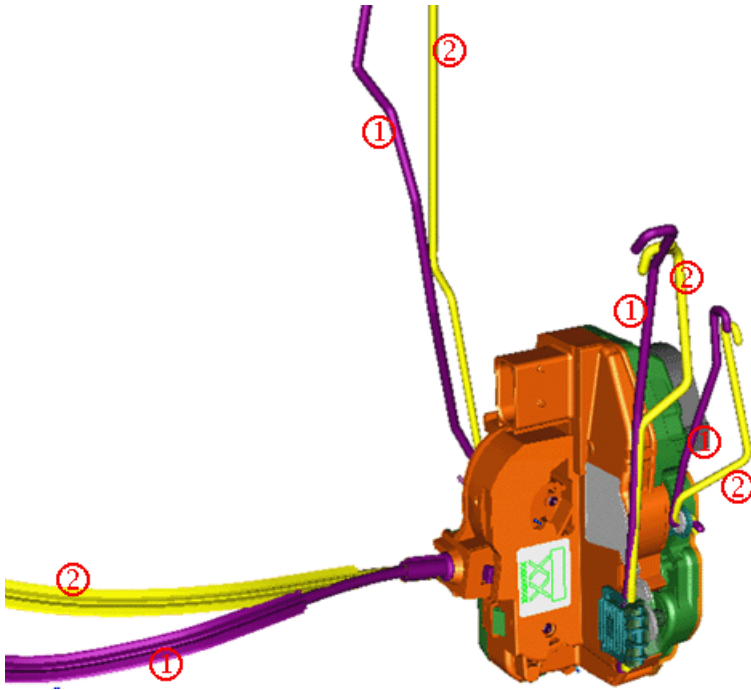
Recommendation/Instructions

If this condition is reported exit and lock the vehicle. Wait 5 minutes, depress the unlock button on either fob 3-5 times within 10 seconds, then enter the vehicle.

If either message is displayed or the customer has commented on a similar concern, use the key to check the rotation of the drivers door lock cylinder. If the key rotates further when unlocking then the normal 90 degrees, the vehicle may have been assembled with the incorrect door lock cylinder to latch rod. Please remove the door latch assembly and check the rod. See the photos below to determine linkage configuration and replace the door lock cylinder to latch rod as required. Reference the Electronic Parts Catalog (EPC) to determine the correct rod to order / install.

Lacrosse Linkages - purple (1)

Malibu Linkages - yellow (2)



Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2060520	Front Side Door Lock Replacement	0.6 hr

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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