



Service Bulletin

PRELIMINARY INFORMATION

Subject: Intermittent Crank No Start Or SES MIL Comes On

Models: 2015 Chevrolet City Express

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer may indicate that at times when attempting to start the vehicle, the engine will crank or turn over but will not start and/or once the engine is running the SES MIL will illuminate. The customer may indicate if they turn the ignition off and then attempt to start again the concern is no longer present.

Upon further investigation, the technician will indicate the following DTCs may be set in multiple high speed modules: U0100 and U1000. The BCM may set B2190 or B2193 as well.

Recommendation/Instructions

Do NOT replace any components for this issue. Please assure the customer this concern will not cause a walk home. At this time engineering is aware of the concern and working towards a resolution. Do NOT attempt to correct this concern or make any repair attempts. This PI will be updated when a correction is available.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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