



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Information on Disabling Express All Windows Down Feature

**Models:** 2016 Cadillac SRX

**Attention:** This PI also applies to any of the above models that may be Export vehicles.

### Condition/Concern

The 2016 Cadillac SRX has a feature that allows a customer to open all four door windows from the key fob by pressing and holding the unlock button. Some customers may desire the disabling of this feature.

### Recommendation/Instructions

For 2016, a BCM calibration is required to disable this feature.

For a technician to obtain the calibration, they must contact Techline for a VCI number for the vehicle.

Techline Customer Support Center (TCSC) can be reached at 1-800-828-6860 (English) or 1-800-503-3222 (French). (\$50.00 additional reconfiguration fee)

### Warranty Information

Labor and the reconfiguration fee associated with these procedures should NOT be charged under warranty. Rather, this should be customer pay.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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